One-2-Web FAQs

Q. What is a Chromebook?

A. "Chromebooks are mobile devices designed specifically for people who live on the web. With a comfortable, full-sized keyboard, large display and clickable trackpad, all-day battery life, lightweight and built-in ability to connect to Wi-Fi, the Chromebook is ideal for anytime, anywhere access to the web. They provide a faster, safer, more secure online experience for people who live on the web, without all the time-consuming, often confusing, high level of maintenance required by typical computers."

Q. What kind of software does a Chromebook run?

A. "Chromebooks run millions of web-based applications, or web apps, that open right in the browser. You can access web apps by typing their URL into the address bar or by installing them instantly from the Chrome Web Store."

Q. How are these web-based applications managed?

A. Each Chromebook we provide to students will be a managed device. The Information Technology Department will maintain devices through our Google Apps for Education domain. As such, the school can pre-install web-applications as well as block specific web-applications from a centralized management console.

Q. What devices can I connect to a Chromebook?

A. Chromebooks can connect to:
- USB storage, mice and keyboards
- SD cards
- External monitors and projectors
- Headsets, earbuds and microphones
- Chromecast

Q. Can the Chromebook be used anywhere anytime?

A. Yes, as long as you have a Wifi Signal to access the web. Chrome also offer the ability through Apps so users can work in an "Offline" mode.

Q. Will our Chromebook have 3G or 4G broadband access?

A. No. The district Chromebooks will not have broadband access.

Q. Battery Life?

A. Chromebooks batteries will last a regular school day. However, students will be responsible for charging their Chromebook each evening to ensure maximum performance during the school day. Chromebooks should be fully charged and then removed from the AC adapter while in use.

Q.Is there antivirus built into it?

A. It is not necessary to have antivirus software on Chromebooks because there are no running programs for viruses to infect.

Q. Do we need to bring the Chromebook to school everyday?

A. Yes. The Chromebook is the preferred learning device at our school, and it will be used frequently!

Q. **How will we print at school?**

A. Hopefully you will not have to print at school since you have the ability to share your documents with your teachers and peers in the Cloud. If you do have to print, you can log into a desktop computer and print at a common location, such as the library.

Q. **What happens when we bring our Chromebooks to PE? Where do we store them?**

A. It is your responsibility to make sure that your Chromebook is stored safely no matter what class you are in. See your teacher if you have specific questions or concerns.

Q. **Can you use your Gmail account on the Chromebook?**

A. Yes, but the preferred account for SD27J students to use is the @sd27j.net Gmail account.

Q. **What happens if someone is cyberbullying you, in or out of school? Who do I contact?**

      A. You want to tell an adult, a teacher, an administrator, or your School Resource Officer as soon as possible. You can also report it on <u>Safe-to-Tell</u>.

Q. **Do we get cases for our Chromebooks?**

  A. The district does not provide cases for the Chromebooks, but you are welcome to purchase your own. Your school store may also sell cases. Check with the store to see what is available.